

# AGENDA

**Meeting:** Marlborough Area Board  
**Place:** Marlborough Town Hall, 5 High St, Marlborough SN8 1AA  
**Date:** Tuesday 28 January 2020  
**Time:** 7.00 pm

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Including the Parishes of: Aldbourne, Avebury, Baydon, Berwick Bassett & Winterbourne Monkton, Broad Hinton & Winterbourne Bassett, Chilton Foliat, East Kennett, Froxfield, Fyfield & West Overton, Marlborough, Mildenhall, Ogbourne St Andrew, Ogbourne St George, Preshute, Ramsbury & Axford and Savernake.

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The Area Board welcomes and invites contributions from members of the public. The chairman will try to ensure that everyone who wishes to speak will have the opportunity to do so.

If you have any requirements that would make your attendance at the meeting easier, please contact your Democratic Services Officer.

**Drop-in Session, Networking Opportunity and Refreshments from 6.30pm. Wiltshire Police will be in attendance at the drop-in session to discuss any policing issues you would like to raise.**

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Please direct any enquiries on this Agenda to Tara Shannon Democratic Services Officer, direct line 01225 718352 or email [tara.shannon@wiltshire.gov.uk](mailto:tara.shannon@wiltshire.gov.uk)

All the papers connected with this meeting are available on the Council's website at [www.wiltshire.gov.uk](http://www.wiltshire.gov.uk)

Press enquiries to Communications on direct lines (01225) 713114 / 713115.

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## Wiltshire Councillors

Cllr James Sheppard, Aldbourne and Ramsbury  
Cllr Stewart Dobson, Marlborough East (Chairman)  
Cllr Jane Davies, West Selkley  
Cllr Nick Fogg MBE, Marlborough West (Vice-Chair)

## **Recording and Broadcasting Information**

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By entering the meeting room you are consenting to being recorded and to the use of those images and recordings for broadcasting and/or training purposes.

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## **Parking**

To find car parks by area follow [this link](#). The three Wiltshire Council Hubs where most meetings will be held are as follows:

**County Hall, Trowbridge**  
**Bourne Hill, Salisbury**  
**Monkton Park, Chippenham**

County Hall and Monkton Park have some limited visitor parking. Please note for meetings at County Hall you will need to log your car's registration details upon your arrival in reception using the tablet provided. If you may be attending a meeting for more than 2 hours, please provide your registration details to the Democratic Services Officer, who will arrange for your stay to be extended.

## **Public Participation**

Please see the agenda list on following pages for details of deadlines for submission of questions and statements for this meeting.

For extended details on meeting procedure, submission and scope of questions and other matters, please consult [Part 4 of the council's constitution](#).

The full constitution can be found at [this link](#).

For assistance on these and other matters please contact the officer named above for details

	Time
<p>1 <b>Chairman's Welcome and Introductions</b></p> <p>To welcome those present to the meeting.</p>	7.00pm
<p>2 <b>Apologies for Absence</b></p> <p>To receive any apologies for absence.</p>	
<p>3 <b>Minutes</b> (<i>Pages 1 - 10</i>)</p> <p>To approve and sign as a correct record the minutes of the meetings held on 19 November 2019.</p>	
<p>4 <b>Declarations of Interest</b></p> <p>To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.</p>	
<p>5 <b>Chairman's Announcements</b> (<i>Pages 11 - 18</i>)</p> <p>To receive the following announcements through the Chairman (written briefing notes are available in the full agenda pack, or online):</p> <ul style="list-style-type: none"> <li> <p>• <b>Wiltshire Family and Community Learning</b>  Wiltshire Family and Community Learning includes a range of community-based and outreach learning opportunities. Courses are funded by the Education and Skills Funding Agency. Learners must be 19+, have been resident in UK/EU for three or more years, have less than five GCSEs grades A-C and/or be a service family and/or in receipt of benefits. Please call us on 01225 770478 to find out more about our service. Or email:  <a href="mailto:familyandcommunitylearning@wiltshire.gov.uk">familyandcommunitylearning@wiltshire.gov.uk</a></p> </li> <li> <p>• <b>Flood Resilience in Your Local Area</b>  Communities may be interested in holding a workshop to enable any towns and parishes within your area the opportunity to sit down and work through drafting up a flood plan for their community along with a colleague from the Environment Agency.  Communities can find out if they are at risk of flooding here:  <a href="https://www.gov.uk/check-flood-risk">https://www.gov.uk/check-flood-risk</a>.  For more information please contact Renate Malton, Flood Resilience Officer on <a href="mailto:renate.malton@wiltshire.gov.uk">renate.malton@wiltshire.gov.uk</a>.</p> </li> <li> <p>• <b>Motiv8 Children and Young People's Service</b>  Motiv8 provide support services in Wiltshire for children and young people, up to their 18th birthday, with problematic substance use, and for children, young people and families</p> </li> </ul>	7.05pm

affected by parental substance use. Its primary objective is to improve the health, welfare and life chances of those vulnerable to, or experiencing, substance misuse. For more information email: [info@dhimotiv8.org.uk](mailto:info@dhimotiv8.org.uk) or call: 0800 1696136.

- **Joint Strategic Needs Assessment**

The Community Area Joint Strategic Needs Assessment (JSNA) works to collaboratively set local area priorities, by combining service led data with local insight and opinion. This acts as a catalyst for community led action that helps meet local need and supports the delivery of the Wiltshire Council Business Plan. Through working with the area boards, Wiltshire Council is able to encourage and support communities to take action to sustainably meet their needs. Marlborough Area Board is aiming to hold its JSNA 'Our Community Matters' event at the March meeting, on 24 March at Marlborough Town Hall.

- **Parish Name Change Proposal**

The parish of Fyefield and West Overton has requested to change its name to Kennet Valley Parish Council. We would like to draw people's attention to a survey regarding this, on the community governance review page of the website: <http://www.wiltshire.gov.uk/council-democracy-cgr>.

- **Office of the Police and Crime Commissioner**

The OPCC are holding their annual precept consultation. The increase for a band D property would be £1 a month, taking the annual cost to £218 per year for an average property. There is a you tube video you can watch here: <https://youtu.be/SnokAmvcZo8> and you can comment on the proposals here: <https://www.surveymonkey.co.uk/r/8NQQJFW>.

6 **Partner Updates** (*Pages 19 - 46*)

7.15pm

To note the attached Partner updates and receive any further information partners wish to share:

- Wiltshire Police
- Wiltshire Fire and Rescue
- Health Services (Healthwatch Wiltshire and Wiltshire CCG)
- Transition Marlborough
- Town / Parish Councils

7 **Cyber Crime**

7.35pm

To receive a presentation from the Digital Investigations and Intelligence Unit, Wiltshire Police on Cybercrime.

8	<b>Community Area Transport Group</b> To consider any updates and recommendations from the CATG.	8.15pm
9	<b>Update from Community Engagement Manager</b> To receive an update from Alexa Davies, Marlborough Community Engagement Manager.	8.25pm
10	<b>Health and Wellbeing Group</b> ( <i>Pages 47 - 48</i> ) To receive an update from the Marlborough Health and Wellbeing Group.  To consider the following application for Health and Wellbeing funding: <ul style="list-style-type: none"> <li>• <b>Carer Support Wiltshire</b> (CSW), £ 2,084.00, towards their Carer Outreach Campaign at Savernake Community Hospital.</li> </ul> (Grant details and supporting information under Community Area Grant Scheme).	8.35pm
11	<b>Local Youth Network Update and Applications for Youth Funding</b> ( <i>Pages 49 - 56</i> ) To receive any updates on the Local Youth Network and consider the following application for youth grant funding. <ul style="list-style-type: none"> <li>• <b>Aldbourn Youth Council</b>, £4,565.00, towards their Winter programme.</li> <li>• <b>Marlborough RFC</b>, £2822.40, towards new floodlights.</li> </ul>	8.45pm
12	<b>Community Area Grant Scheme</b> ( <i>Pages 57 - 70</i> ) To consider the following applications to the community area grants scheme: <ul style="list-style-type: none"> <li>• <b>Friends of Aldbourne Band</b>, £4,781.00 towards new instruments.</li> </ul>	8.50pm
13	<b>Any Other Questions</b> The Chairman will invite any remaining questions from the floor.	8.55pm
14	<b>Urgent items</b> Any other items of business which the Chairman agrees to consider as a matter of urgency.	
15	<b>Evaluation and Close</b>	9.00pm

The next meeting of the Marlborough Area Board will be held on 24 March 2019, 7pm, at Marlborough Town Hall.

## Marlborough Area Board

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**MINUTES OF THE MARLBOROUGH AREA BOARD MEETING HELD ON 19 NOVEMBER 2019 AT MARLBOROUGH TOWN HALL, 5 HIGH ST, MARLBOROUGH SN8 1AA.**

**Present:**

Cllr James Sheppard, Cllr Stewart Dobson (Chairman), Cllr Jane Davies and Cllr Nick Fogg MBE (Vice-Chair)

**Also Present:**

Cllr Allison Bucknell

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**76 Chairman's Welcome and Introductions**

The Chairman welcomed everyone to the meeting and invited the Councillors and Officers present introduce themselves.

The Chairman also welcomed Cllr Allison Bucknell, Cabinet Member for Area Boards to the meeting.

**77 Apologies for Absence**

There were no apologies for absence, however it was noted that Cllr James Sheppard would be arriving late to the meeting.

**78 Minutes**

The minutes of the meeting on 3 September 2019 were presented for consideration and it was;

**Resolved;**

**To approve and sign as a correct record the minutes of the meetings held on 3 September 2019.**

**79 Declarations of Interest**

Cllr Nick Fogg, MBE, declared a non-pecuniary interest in agenda item 13, in particular the grant application from Minal (Mildenhall) Parish Council, as Cllr Fogg knew the Chairman of Minal Parish Council well. He declared that he would not take part in the debate and would not vote on the item.

## 80 **Chairman's Announcements**

The Chairman made the following announcements:

- **New Fly-Tipping Campaign – We're Targeting Fly Tippers**

The new We're Targeting Fly-tippers (WTF) campaign was announced. The campaign aimed to combat the scourge of fly-tipping by offering residents a reward of up to £200 in high street vouchers if they report information that leads to the successful prosecution of an offender or the payment of a Fixed Penalty Notice (FPN). Email [peter.white@wiltshire.gov.uk](mailto:peter.white@wiltshire.gov.uk) with as many details as possible to report fly-tipping.

- **British Telecom Proposed Payphones Removal Consultation**

The council had received notification from BT regarding a consultation on a programme of proposed public payphone removals. BT proposed to remove payphones with low usage levels following a full consultation. Wiltshire Council would also carry out a consultation. Responses received by 14 January 2020 would be included in our return to BT. Please see the agenda report for full details and email Mary Moore, Economic Development and Planning, on [mary.moore@wiltshire.gov.uk](mailto:mary.moore@wiltshire.gov.uk) to comment. The Chairman noted that parish councils and registered charities could adopt a kiosk for £1.00. Uses for these kiosks could include mini libraries, or a space for a defibrillator.

- **Community Governance Review**

Wiltshire Council were undertaking a Community Governance Review, which was a process to provide the opportunity to review and make changes to governance arrangements to town and parish councils. For further information and to comment please go to <http://www.wiltshire.gov.uk/council-democracy-cgr>.

- **Wiltshire Green Pledge**

Earlier this year Wiltshire Council pledged to be carbon neutral by 2030, and its councillors had agreed to seek to make the county of Wiltshire carbon neutral by 2030. To help with this, The Green Pledge had been launched which was asking people to commit to making small changes that could have a big positive impact on the environment. Please go to <http://www.wiltshire.gov.uk/green-economy-climate-emergency> to make a pledge.

## 81 **Partner Updates**

Written updates were available in the agenda pack from the Police, the Fire Service, the CCG and Healthwatch Wiltshire.

In addition to the written updates, the following verbal updates were given by partners present:

- **Wiltshire Police**



PC Emily Grigor was in attendance. In response to questions it was stated that the officer would feedback that people would prefer monthly parish drop in sessions to be advertised more widely in future, rather than just on Facebook.

- **Dorset and Wiltshire Fire and Rescue Service**

Station Manager Dave Adamson was in attendance and referred people to the agenda report. The Chair of Aldbourne Parish Council stated that it would be useful if the reports the DWFRS provided for the Area Board could be circulated to parishes in leaflet form.

- **Town/Parish Councils**

- **Marlborough Town Council**

Cllr Mervyn Hall, Mayor of Marlborough gave an update to the meeting.

Marlborough had done very well in the 'In Bloom' competition, winning a gold award. They were also getting a good reception for their conservation efforts.

A meeting had been organised between traders and police do discuss possibly setting up a shop watch scheme to try to prevent shoplifting, which had been a problem of late.

Remembrance activities in the area had been very successful drawing quite large crowds.

The Christmas Lights Switch On event was planned for Friday 22 November. There would be a Christmas market, live entertainment, street entertainers, a Santa's grotto and a small funfair. The lights would be switched on at 6.30pm and the High Street would be closed to traffic from 1pm to 9pm.

Sunday 24 November, 10.00am to 12.00pm was to be 'Tidy Town Day'. Volunteers were to meet at Coopers Corner in George Lane car park and would get free tea and cake in return for helping. Anyone who could help was encouraged to attend.

A 20 mph limit was now in force in the High Street.

- **Marlborough Area Neighbourhood Plan**

There had been delays with the sustainability appraisal for the neighbourhood plan. Therefore, the 6 week consultation would now be starting after Christmas.

The team were working on affording protection to local green spaces and Barton Park had made the list of protected areas.

## 82 **Petitions**

- **Barton Park/College Fields, Marlborough Public Open Space Petition.**

The Chairman introduced the item, informing the meeting that a petition had been received which met the threshold for a debate at the Area Board in accordance with the Council's Petition Scheme.

At the invitation of the Chairman the petition organiser, Charmaine Bartlett, presented the petition which had received 207 signatures, and which requested that Wiltshire Council pass Barton Park/College Fields to Marlborough Town Council through an asset transfer, so the local community could determine how it was used.

In presenting her petition, Ms Bartlett wanted to highlight the importance of the area to the community. It was explained that in 2018 at a public enquiry the area was designated as public open space. The proposed Marlborough Area Neighbourhood Plan had also identified it as local green space. The aim was to protect the area and let the local community decide facilities and how the area was used. Therefore it was requested that the area be transferred to Marlborough Town Council through an asset transfer.

The Chairman thanked Ms Bartlett for the petition and stated that the board would note it and pass it on to the correct team for consideration.

**Resolved:**

**To note the petition.**

**83 Waste Collection Changes**

Cllr James Sheppard arrived at 7.40pm.

Martin Litherland, Head of Service, Waste Management, Wiltshire Council, gave a presentation on upcoming changes to the way waste and recycling was collected in Wiltshire.

Wiltshire Council was changing the way they collected waste, moving to co-mingled collection for recycling, this system had been proven to be successful in many areas of the country. Collections would still be fortnightly, although as a consequence of the changes, some collection days would change. Residents would be notified by post several weeks in advance of any changes to collection days. Once residents had received this letter they would also be able to view changes online and print a calendar if they wished. It was expected that changes would be implemented in the new year.

Under the new system, glass and textiles would still go in the black box. Anything else recyclable could go in the blue lidded bin. Examples of items that could go in the blue lidded bin were plastic bottles, pots, tubs, trays, cardboard boxes, food and drink cartons, paper, food and drink cans, aerosols and foil.

It was requested that people rinse and squash items if possible. Rinsing the items helped to maintain the quality of the materials and squashing them simply means you can fit more in the bin.

The black box would still be used for glass. The reason glass would still be kept separate was that the re-processors like to have it separate to prevent glass shards getting into other recycling. The collection vehicles have a separate pod for glass. Textiles could also be put in the black box however these must be begged up and the bag tied. Unfortunately duvet's and sleeping bags could not be recycled.

The Council did not make a profit from recycling, however money raised from recycling helped to offset the cost of collecting waste.

Hopefully the proposed changes would make it easier for residents to recycle and should therefore increase recycling rates. The changes would also mean that one vehicle could collect all recycling. This meant that Wiltshire Council could get rid of about 38 vehicles from the road, which in itself would help to reduce carbon emissions and costs.

A new materials recovery facility was being built in Calne, which would sort the mixed recycling.

Residents could sign up for email alerts from the waste service at <http://www.wiltshire.gov.uk/rubbish-and-recycling-collection-changes> in order to be kept up to date with developments. You could also register to get a larger bin or an extra bin at this address.

If parishes and community groups required advice or help regarding spreading the news about the changes they were welcome to email: [wasteandrecycling@wiltshire.gov.uk](mailto:wasteandrecycling@wiltshire.gov.uk).

Details were given regarding the End Destination Charter, which was a voluntary scheme developed by the Resource Association to promote openness and transparency over end destinations of waste. Wiltshire Council had signed up to this scheme and published annual reports on line at: <http://www.wiltshire.gov.uk/what-happens-to-recycling>.

In response to questions it was stated that Wiltshire Council had an officer whose role was to look at the Climate Emergency and ideas regarding the reduction of carbon emissions. It was stated that a report was due to come to full council regarding measures taken so far to address the Climate Emergency. With regards to Area Boards, the council wanted to encourage local people to take actions locally. Pressure could be put on large companies to change their packaging if people changed their buying habits, consumer pressure tended to be more effective than pressure from local government. Some Area Boards had set up climate change action groups and the Chairman stated that Marlborough Area Board would look into setting one of these up. The Chairman also thanked the Jubilee Day Centre for providing the refreshments and washing the crockery as this saved the area board using single use cups and therefore reduced waste.

In response to other questions it was stated that you could order new lids for recycling boxes online.

Duvets could not at present be recycled as there was no sustainable market for these. Duvets could be taken to household recycling centres, where they would not be recycled but would be used to create energy.

The new measures had been put in place to maximise recycling and reduce waste going to landfill. Although there would be cost savings made that was not the reason for the exercise.

Food waste was an issue that came up a lot. Unfortunately the cost of collecting food waste from residents was prohibitive. Other authorities that provided this service found that at the start the rates of food waste collected were very high. However, people then realised how much food they were wasting and started to shop smarter, so rates would drop off considerably. Central Government was very keen on collecting food waste though so it was possible that this would become mandatory, although it was not yet clear how this would be costed.

The Environment Bill was announced earlier in 2019, see <https://www.gov.uk/government/publications/environment-bill-2019> for details. Part of this involved consulting on mandatory packaging taxes on companies that use hard to recycle products. The income created from this was then to flow through to local authorities to fund collections and infrastructure, so there was the potential for great change, but nothing definite yet.

The Chairman thanked the officer for his presentation, he welcomed the fact that the service was being improved and encouraged people to exert their pressure as consumers.

#### 84 **Update from Community Engagement Manager**

Alexa Davies, Marlborough Community Engagement Manager gave a brief update.

A date for the diary was the Joint Strategic Needs Assessment event, which would look at selecting priorities for the community area. This would take the place of the March Area Board, so would take place on Tuesday 24 March 2020, 7.00pm at Marlborough Town Hall.

The Chairman reiterated the importance of the event and encouraged all to attend.

#### 85 **Community Area Transport Group**

Cllr Nick Fogg, MBE gave an update to the meeting.

It was confirmed that the next CATG meeting due for 12 December 2019, was not being cancelled, although it clashed with the General Election. So the meeting was encouraged to attend.

The minutes of the last meeting could be seen in the agenda pack. The top 5 priorities scheme generally seemed to be working well, with some issues now being resolved. Unfortunately others seemed to get stuck in the pipeline, the CATG would still keep pushing for these to be resolved.

They were looking at putting a pedestrian crossing in the High Street in Marlborough but the location was still to be determined.

There were no questions.

## 86 **Health and Wellbeing Group**

Jill Turner, Chair of the HWBG gave an update to the meeting.

People were encouraged to apply for health and wellbeing funding, they could contact Alexa Davies, the Marlborough CEM on [alexa.davies@wiltshire.gov.uk](mailto:alexa.davies@wiltshire.gov.uk) for more details.

The main issue encountered by the group was the appointment of the Older Person and Carers Champion (OPCC). Funding had been secured for this and a job description developed. Unfortunately however, Wiltshire Council guidance had changed and having an OPCC was no longer recommended. Therefore, the group were looking at what they could use the funding for.

The Marlborough Health and Wellbeing day would be Saturday 6 June 2020. This would be held in Priory Gardens from approximately 10.00am to 3.00pm.

The Chairman thanked Jill for her update.

## 87 **Local Youth Network Update and Applications for Youth Funding**

There would be a get together of Northern LYN meetings on Monday 25 November, when LYN groups from across the north of the county would be able to share ideas and best practice for moving forwards. They were also looking to start proactively providing activities, for example mental health training for volunteer sports coaches.

There had been no applications for youth grant funding, so people were encouraged to apply. Contact Alexa Davies on [alexa.davies@wiltshire.gov.uk](mailto:alexa.davies@wiltshire.gov.uk) for details. The grant funding criteria for the different types of grants was briefly explained, these could be seen online at <http://www.wiltshire.gov.uk/council-democracy-area-boards>.

## 88 **Community Area Grant Scheme**

The Chairman introduced the Community Area Grant applications as detailed in the agenda.

Representatives of all groups applying for funding spoke in support of their applications.

The Board considered the applications for community area grant funding and it was;

**Resolved:**

- **To grant Aldbourne Youth Council (AYC) £2,500.00 of the £3,735.50 applied for, towards AYC exterior area renovation.  
Reason: The board wanted the limited funding available to last the year and to be able to support as many groups as possible**
- **To grant Chilton Foliat Community Association, £3,000.00 of the £4,948.00 requested, towards building a Chilton Foliat Community Clubhouse, with the condition that the money would be ring-fenced for the group until the group had raised all the other funds needed for the project.  
Reason: In order to ensure all funds are raised and that the limited funding available lasts the year and supports as many groups as possible.**
- **To grant Manton Community Outdoors, £2,500.00 of the £5,000.00 requested, towards new play equipment and new sports equipment.  
Reason: The board wanted the limited funding available to last the year and to be able to support as many groups as possible.**
- **To grant Minal (Mildenhall) Parish Council, £860.00, towards the replacement of dangerous stiles.**

89 **Any Other Questions**

There were none.

90 **Urgent items**

There were no urgent items.

91 **Evaluation and Close**

The next meeting of the Marlborough Area Board would be held on Tuesday 28 January 2020, 7pm at Marlborough Town Hall.

The Chairman thanked everyone for attending and wished them a Merry Christmas and a Happy New Year.

(Duration of meeting: 7.00pm – 8.35pm)

The Officer who has produced these minutes is Tara Shannon of Democratic Services, direct line 01225 718352, e-mail [tara.shannon@wiltshire.gov.uk](mailto:tara.shannon@wiltshire.gov.uk)

Press enquiries to Communications, direct line (01225) 713114/713115

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# Agenda Item 5

## **Chairman's Announcements**

<b>Subject:</b>	<b>Wiltshire Family and Community Learning</b>
<b>Web contact:</b>	<a href="http://www.wiltshire.gov.uk/family-learning">http://www.wiltshire.gov.uk/family-learning</a>

Wiltshire Family and Community Learning includes a range of community-based and outreach learning opportunities designed to help people of different ages and backgrounds to :

- Gain a new skill
- Reconnect with learning
- Prepare to progress to formal courses
- Learn how to support their children better

Our vision and strategy supports national, regional and Council objectives to create stronger, more resilient communities, supporting adults back into work and helping parents to support their children's life chances by:

- Delivering programmes in identified high priority areas of need, to targeted parents and carers of young children.
- Offering learners long term, planned programmes with clear progression pathways.
- Improving the attainment of adults and children as a result of families taking part in intergenerational learning activities.

Courses are funded by the Education and Skills Funding Agency. Learners must be 19+, have been resident in UK/EU for three or more years, have less than five GCSEs grades A-C and/or be a service family and/or in receipt of benefits

Please call us on 01225 770478 to find out more about our service.

Email: [familyandcommunitylearning@wiltshire.gov.uk](mailto:familyandcommunitylearning@wiltshire.gov.uk)



## ***Chairman's Announcements***

<b>Subject:</b>	<b>Flood Resilience in Your Local Area</b>
<b>Web contact:</b>	<a href="mailto:renate.malton@wiltshire.gov.uk">renate.malton@wiltshire.gov.uk</a>

The recent wet weather may lead to communities asking about their flood risk.

Communities may be interested in holding a workshop to enable any towns and parishes within your area the opportunity to sit down and work through drafting up a flood plan for their community along with a colleague from the Environment Agency. Drawing up a flood plan can be daunting for a parish on its own but doing this with other like-minded parishes will help.

Communities can find out if they are at risk of flooding through the attached environment agency link: <https://www.gov.uk/check-flood-risk>

We would be looking to do this from January 2020. The best days to arrange these are Tuesdays & Wednesday – am/pm and evenings.

For more information please contact Renate Malton, Flood Resilience Officer [renate.malton@wiltshire.gov.uk](mailto:renate.malton@wiltshire.gov.uk)



# Chairman's Announcements

<b>Subject:</b>	<b>Motiv8 Children's and Young People's Service</b>
<b>Web contact:</b>	<a href="https://www.dhi-online.org.uk/get-help/young-peoples-drug-alcohol-services/motiv8">https://www.dhi-online.org.uk/get-help/young-peoples-drug-alcohol-services/motiv8</a>

Our objectives are to engage with young people's groups and in turn promote the availability of the service for young people.

## **About the service:**

Motiv8 provide support services in Wiltshire for children and young people, up to their 18th birthday, with problematic substance use, and for children, young people and families affected by parental substance use. Its primary objective is to improve the health, welfare and life chances of those vulnerable to, or experiencing, substance misuse.

Motiv8 provide advice, guidance and one-to-one sessions for young people who are having problems with drugs and/or alcohol. The service is free and confidential, and aim to provide a flexible and non-judgemental space for young people to be open about the problems they are facing.

## **How we help:**

Motiv8 sees young people in and around Wiltshire, in their communities; at schools, colleges and home visits.

Our services include:

- Brief interventions
- Crime Prevention - community resolutions
- Individual sessions
- Outreach
- Groupwork
- Harm reduction information and advice
- Signposting to other services
- Workshops and training for professionals
- Workshops and training for young people

## **Motiv8 Team Manager:**

Natalie Huggins

Please contact should you require any further information about the service.

## **Phone**

0800 1696136

## **Email**

[info@dhimotiv8.org.uk](mailto:info@dhimotiv8.org.uk)

## **Instagram**

dhimotiv8



# Chairman's Announcements

<b>Subject:</b>	<b>Community Area Joint Strategic Needs Assessment (JSNA)</b>
<b>Web contact:</b>	<a href="https://www.wiltshireintelligence.org.uk/community-area/">https://www.wiltshireintelligence.org.uk/community-area/</a>

## Background

The Community Area Joint Strategic Needs Assessment (JSNA) works to collaboratively set local area priorities, by combining service led data with local insight and opinion. This acts as a catalyst for community led action that helps meet local need and supports the delivery of the Wiltshire Council Business Plan. Through working with the area boards, Wiltshire Council is able to encourage and support communities to take action to sustainably meet their needs.

## Aims of the JSNA

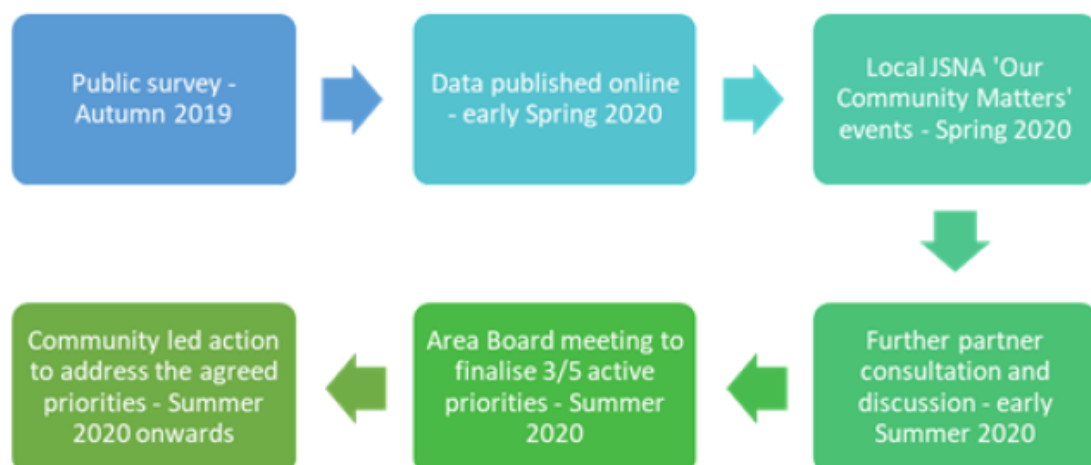
- To collaboratively set our local priorities for each community area by combining our service led data with local insight and opinion
- To facilitate community led action that addresses local priorities and supports the Wiltshire Council Business Plan.

## 2020 Delivery plan

The JSNA is refreshed every three years, with the next cycle due to be updated in 2020. There will be three key engagement stages to support the area board in hearing from their communities and identifying their active local priorities:

- Public JSNA survey (completed in Autumn 2019)
- A JSNA event (scheduled for Spring 2020)
- A resident and partner engagement exercise (scheduled for early summer 2020)

The flowchart shows the key milestones of the JSNA process with a more detailed description of the process below.



# **Chairman's Announcements**

## **Public survey – Autumn 2019**

A public survey was delivered across the communities and 6,300 responses were received. Excel spreadsheets with the survey data are now available and full results from this survey will be published in due course at <https://www.wiltshireintelligence.org.uk/community-area/>

## **Data published online – early Spring 2020**

Public Health analysts will work collaboratively across Wiltshire Council departments, partners and local services to collect and analyse data.

## **JSNA 'Our Community Matters' events – Spring 2020**

The purpose of each event will be to bring together local people to share the results of the public survey, highlight the findings from the service data and discuss and set the local priorities. Each event will be used to identify the area's top 12 priorities across the nine thematic areas:

- Arts, culture and leisure
- Children and young people
- Community safety
- Economy and employment
- Environment
- Health and wellbeing
- Highways and transport
- Housing
- Older people

## **Partner and resident engagement – early Summer 2020**

Following this meeting, further local conversations will take place with residents and partners. The engagement aims to establish partner and community capacity, resource and preference for the priorities that have been identified.



WILTSHIRE POLICE

## CPT Area Briefing

Marlborough Area Community Policing Team

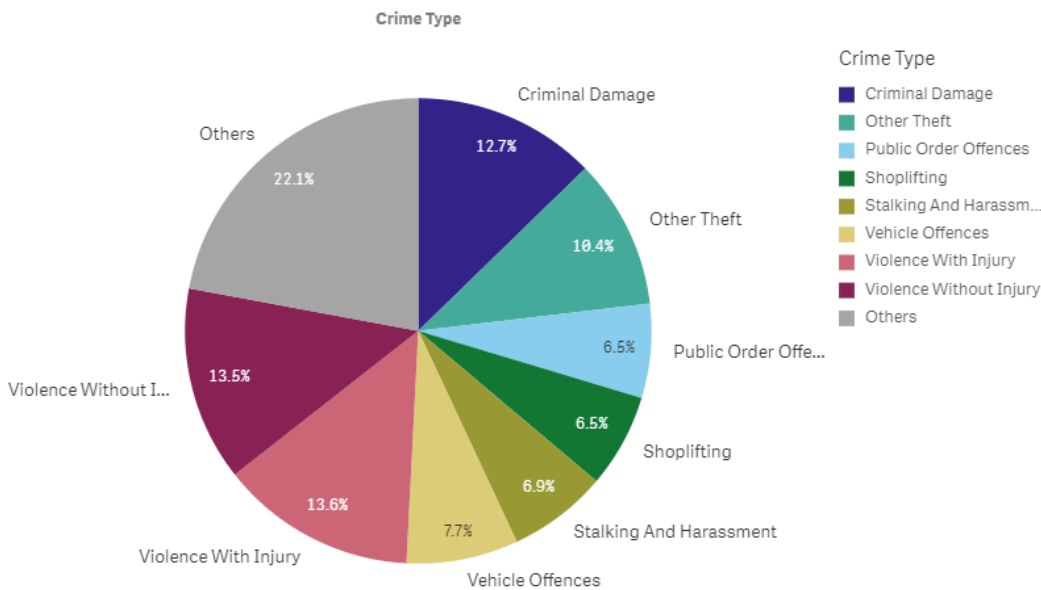


Proud to serve and protect our communities

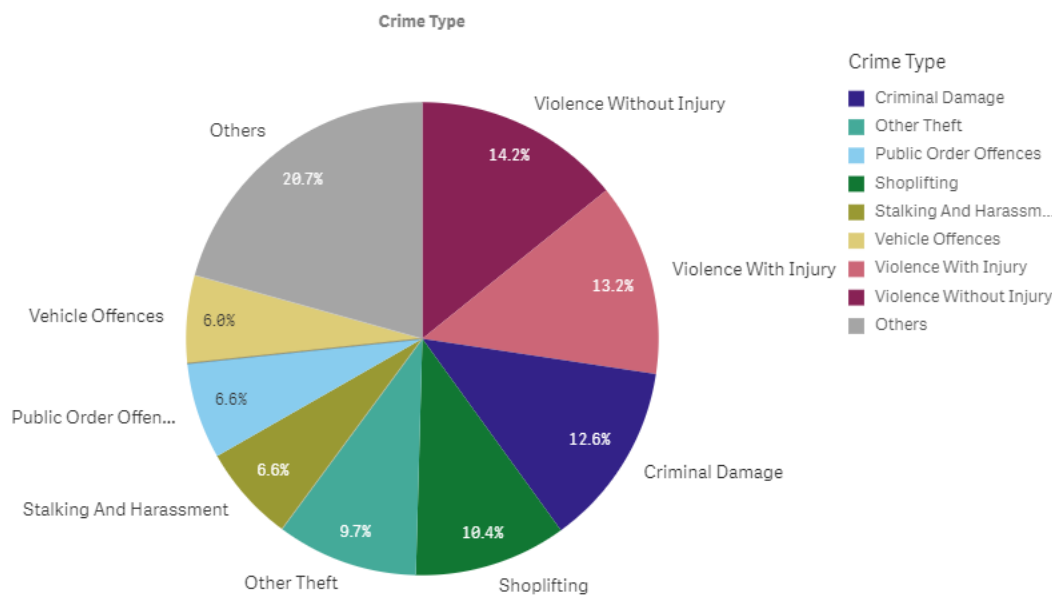
January/February 2020

### PERFORMANCE

Your Area - Five Highest Crime Groups (Previous 12 months)



Force Area - Five Highest Crime Groups (Previous 12 months)



Wiltshire East CPT - crime and incident demand for the 12 months to November 2019

WILTSHIRE POLICE

# CPT Area Briefing

Marlborough Area Community Policing Team



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WILTSHIRE POLICE

# CPT Area Briefing

Marlborough Area Community Policing Team



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January/February 2020

## Force-wide

- Wiltshire Police has had an increase in the volume of recorded crime by 4.5% in the 12 months to November 19 and continues to have one of the lowest crime rates in the country.
- Our service delivery remains consistently good.
- In November, we received 8,234 999 calls which we answered within 5 seconds on average and 11,604 CRIB calls which we answered within 1 minutes 28 seconds on average.
- In November, we also attended 1,594 emergency incidents within 10 minutes and 30 seconds on average.
- Wiltshire Police has seen a 10% reduction in vehicle crime and 9% in residential burglaries in the 12 months to November 2019.
- The Crime Survey of England & Wales recently ranked Wiltshire as one of the top forces (78.3%) nationally for public confidence. It covers the 12 months to March 2019.  
The publication can be found here: [WWW.CRIMESURVEY.CO.UK](http://WWW.CRIMESURVEY.CO.UK)

For more information on Wiltshire Police's performance please visit:

PCC's Website - <https://www.wiltshire-pcc.gov.uk/article/1847/Performance>

HMICFRS Website - <https://www.justiceinspectrates.gov.uk/hmicfrs/police-forces/wiltshire/>

Police.uk - <https://www.police.uk/wiltshire>

WILTSHIRE POLICE

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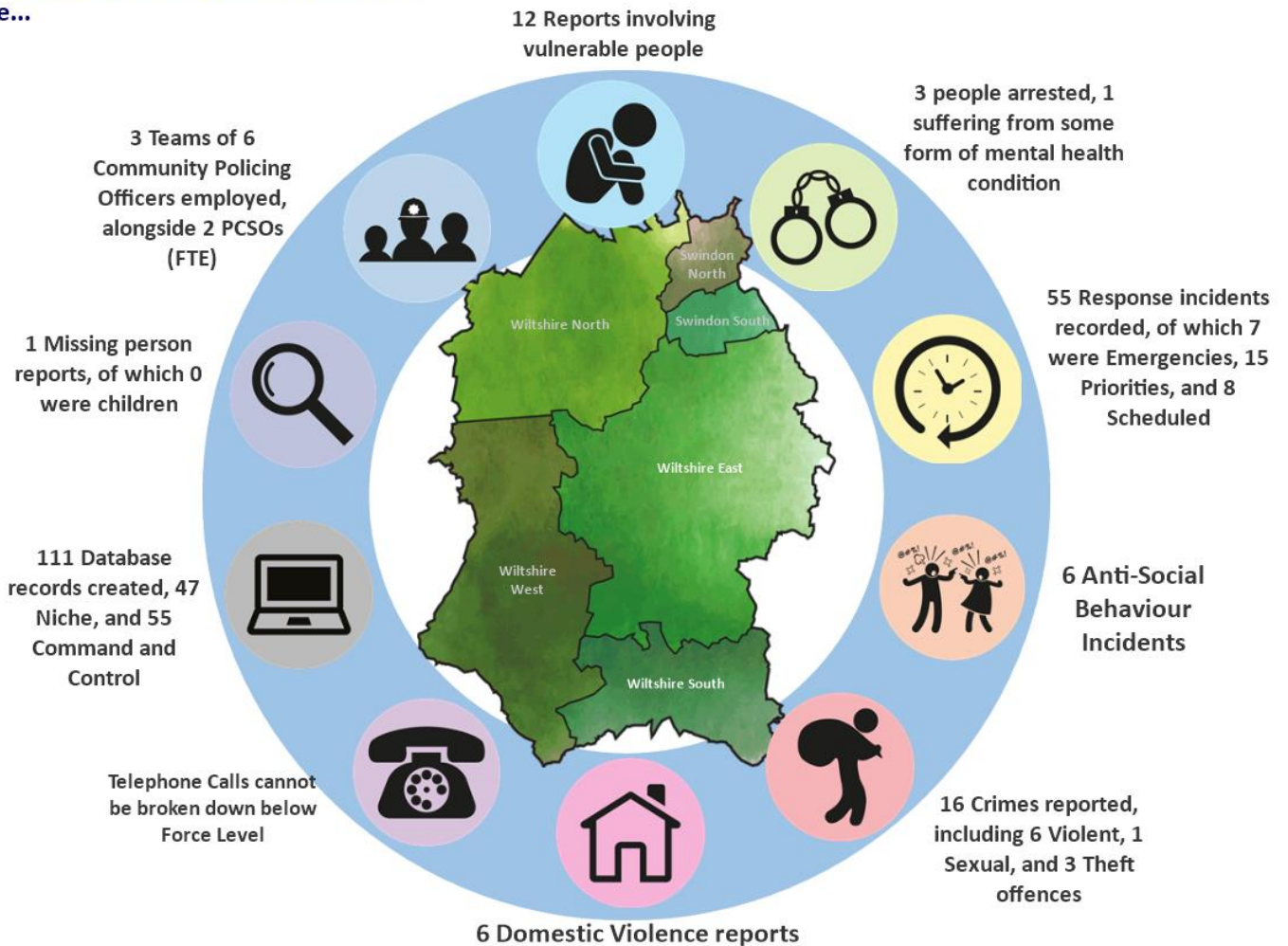


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January/February 2020

## Area specific

On an average day in Wiltshire East there were...



Wiltshire East CPT Demand Overview – 12 months to November 2019

### Incidents in Marlborough 01/11/2019-06/01/2020

- 10 reports of ASB
- 14 reports of Burglary
- 5 reports of Drugs
- 34 reports of theft
- 35 reports of violent crime
- 31 reports of criminal damage
- 4 reports of public order
- 26 reports of vehicle offences

WILTSHIRE POLICE

# CPT Area Briefing

Marlborough Area Community Policing Team



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January/February 2020



WILTSHIRE POLICE

# CPT Area Briefing

Marlborough Area Community Policing Team



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January/February 2020

## HIGH LEVEL CPT UPDATES:

*Rural Crime continues to be an issue within the area; patrols are in place to deter this.*

*Officers carried out 2x rural crime operations throughout November and December whereby 2 persons were arrested and dispersal powers used.*

*Shoplifting has historically been a problem within Marlborough because of this and leading up to the busy Christmas period, officers increased their visibility in the Town.*

*Officers carried out a shoplifting Operation over the first week of December which proved very successful.*

*Inspector Chris martin will be returning to the East sector in January with Pete Foster returning to his Sgt post. PS Tracey Holloway will return to Salisbury.*

*Officers have been patrolling London Road in order to monitor and deter the speeding. A number of people have been reported for speeding many of whom live in the local area.*

WILTSHIRE POLICE

# CPT Area Briefing

Marlborough Area Community Policing Team



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January/February 2020



WILTSHIRE POLICE

# CPT Area Briefing

Marlborough Area Community Policing Team



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January/February 2020

## YOUR CPT – Marlborough Area



Inspector Chris Martin



SGT Pete Foster

### Neighbourhood PC



PC Emily Grigor (Marlborough and Pewsey)

[Emily.Grigor@wiltshire.pnn.police.uk](mailto:Emily.Grigor@wiltshire.pnn.police.uk)

### PCSOs



PCSO Mark Braithwaite – Marlborough Town

[Mark.Braithwaite@Wiltshire.pnn.police.uk](mailto:Mark.Braithwaite@Wiltshire.pnn.police.uk)



WILTSHIRE POLICE

# CPT Area Briefing

Marlborough Area Community Policing Team



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January/February 2020



PCSO Melissa Camilleri – Marlborough Rural

[Melissa.Camilleri@Wiltshire.pnn.police.uk](mailto:Melissa.Camilleri@Wiltshire.pnn.police.uk)



PCSO Emily Johnson – Marlborough Town

[Emily.Johnson@Wiltshire.pnn.police.uk](mailto:Emily.Johnson@Wiltshire.pnn.police.uk)

Contact us on [CPEastWiltshire@wiltshire.pnn.police.uk](mailto:CPEastWiltshire@wiltshire.pnn.police.uk)

You can find out more about Wiltshire East CPT, including news stories and contacts for local officers, on our website: [www.wiltshire.police.uk/WiltshireEast](http://www.wiltshire.police.uk/WiltshireEast)

We also have Devizes Police Facebook & Twitter accounts where we promote our work, put out information, appeals and press releases.

WILTSHIRE POLICE

# CPT Area Briefing

Marlborough Area Community Policing Team



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January/February 2020

## LOCAL PRIORITIES

### Rural Crime Patrols -

It is imperative that we maintain a high visible presence within our rural county. As wintertime is fast approaching, we anticipate an increase in visitors to our countryside.

We will be aiming to regularly patrol our rural sites that unfortunately do become a target of vehicle and rural crime.

Operations have been carried out and suspects have been located and issued with a ban from the area.

### Priority 2:

### Burglaries/Unexpected Callers –

As the season approaches we continue to receive reports regarding burglaries within the Devizes, Marlborough and Pewsey area. Whilst the number is reducing the likelihood that in the months leading up to December/January this number could increase.

Patrols are continuing at all times of day and night.

### Priority 3:

### Theft by shoplifting -

During the busy Christmas shopping period and January sales theft by shoplifting increases. Operations and daily patrols will be carried out in order to deter these types of crime.

Patrols are continuing by both officers and PCSO's

WILTSHIRE POLICE

# CPT Area Briefing

Marlborough Area Community Policing Team



Proud to serve and protect our communities

January/February 2020

## HIGH LEVEL PCC UPDATES

- **Precept Consultation** – From 6 January, I will be consulting with residents and businesses in Wiltshire and Swindon on what they would be prepared to pay as part of their council tax bill next year's towards local policing. I am still waiting for notification from the Home Office on what our settlement will be in Wiltshire for 2020/21 and hope to be in receipt of this soon. I strongly encourage you to [submit your feedback on my website](#).

## HIGH LEVEL FORCE UPDATES

- We continue to implement **changes in our community policing teams** to better meet demand in our different patches. It is a phased approach and as of December the boundaries of our community policing teams changed with their names also changing to reflect the areas covered.

**The new list is:** Swindon Area CPT, Chippenham Area CPT, Royal Wootton Bassett Area CPT, Trowbridge Area CPT, Warminster Area CPT, Salisbury Area CPT, Devizes Area CPT and Amesbury Area CPT.

- **Changes to 101 system** – In mid-December the options available when members of the public call 101 have changed to allow for to be connected directly to some departments. They will also no longer be taking reports of shoplifting unless it is in progress, an offender is detained or there was violence to any members of the public or staff. Instead callers are encouraged to report the crime online and submit any available CCTV.

## GET INVOLVED

- You can keep up to date with the latest news in your area by signing up to our Community Messaging service – [www.wiltsmessaging.co.uk](http://www.wiltsmessaging.co.uk)
- More information on your CPT area can be found here: [www.wiltshire.police.uk](http://www.wiltshire.police.uk) and here [www.wiltshire-pcc.gov.uk](http://www.wiltshire-pcc.gov.uk)
- You can follow your CPT on social media <https://www.wiltshire.police.uk/Followus>

WILTSHIRE POLICE

# CPT Area Briefing

Marlborough Area Community Policing Team



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January/February 2020

## FEEDBACK/ACTIONS TAKEN



## DORSET & WILTSHIRE FIRE & RESCUE SERVICE

### WILTSHIRE AREA BOARD REPORT

#### Community Safety Plan

DWFRS Community Safety Plan can be found on the DWFRS website;  
<http://www.dwfire.org.uk/community-safety-plan/>

#### Prevention

We are committed to making a real difference to the lives of people in Dorset and Wiltshire. Our aim is to reduce the level of risk and harm to our communities from fire, targeting those most at risk. We do this primarily through our Safe and Well visits.

A Safe and Well visit is **FREE** and normally lasts about one hour covering topics such as:

- Using electricity safely
- Cooking safely
- Making an escape plan
- What to do if there is a fire
- Keeping children safe
- Good practice – night time routine and other points relevant to you
- Identifying and discussing any further support the occupier may need

Are you or anyone you know:-

- Over the age of 65?
- Need a smoke detector?
- Have a long-term health condition?
- Suffer from poor hearing or sight loss?
- Would you struggle to escape in the event of a fire?

If you can answer yes to more than one of these questions, then please call us on 0800 038 2323 or visit <https://www.dwfire.org.uk/safety/safe-and-well-visits/>



## **Protection**

On-going interaction by Protection Team members with Local Authorities, Private landlords and tenants regarding fire safety-related matters: external cladding systems; fire detection and warning systems; fire resisting doors (& self-closers); combustibility/fire resistance of construction materials; commercial and residential sprinklers systems and water-mist suppression systems

### **General Enquiries**

If you have a general fire safety enquiry regarding commercial property, please email [fire.safety@dwfire.org.uk](mailto:fire.safety@dwfire.org.uk) and the Fire Safety Team will respond in office hours.

### **Fire Safety Complaint**

If you wish to tell us about fire safety risks in commercial premises, such as locked or blocked fire exits, you have three options:

- You can email the fire safety department at [enforcement@dwfire.org.uk](mailto:enforcement@dwfire.org.uk)
- Call 01722 69 1717 during office hours (9am-5pm).
- Call our Service Control Centre on 0306 799 0019 out of office hours (5pm-9am)

## **On Call Recruitment**

Have you always wondered if you could join the fire service, but haven't had the opportunity to find out more? Have you found yourself seeking your next challenge, keen to give back to the local community or wanting to learn new skills including leadership and teamwork? Then becoming an on-call firefighter is for you.

As a paid position, on-call firefighters commit anywhere between 40 to 120 hours per week, during which time they must be able to respond to the station immediately.

Many have 'normal' jobs during the day, then upon their return home make themselves available overnight or during the weekends. Some of our crew respond from their workplaces during the day, and we are very grateful to their employers for releasing them to perform their vital duties.

Anyone over 18 years old can apply (although you can also apply once you are 17½) you must be able to respond and attend the fire station within 5-8 minutes, you have a good standard of physical fitness (i.e. you are generally active), and you must have the right to work in the UK.

Further information on becoming an On Call Firefighter can be found at [www.dwfire.org.uk/working-for-us/on-call-firefighters/](http://www.dwfire.org.uk/working-for-us/on-call-firefighters/) or should you have any questions, you can call **01722 691444**.



## Recent News & Events

### Flooding



Over recent years, we have seen more and more properties affected by flooding during periods of significant rain.

Flooding can be caused by rivers and watercourses overflowing; it can also be caused by drains and culverts being unable to cope with excess surface water on the roads.

Everyone whose home is at risk of flooding should have a plan of what to do if the worst happens.

For information regarding any of the below please refer to:-

<https://www.dwfire.org.uk/safety/flooding/>

- Preparing for a flood
- When flooding starts
- Travelling in flooded areas
- After the flood
- Flooding and your electrics

See also:

- Environment Agency – [www.environment-agency.gov.uk](http://www.environment-agency.gov.uk)
- Government web page – [Floods Destroy](#)
- Electrical Safety First – [www.electricalsafetyfirst.org.uk](http://www.electricalsafetyfirst.org.uk)



## Winter safety



Keeping warm in the winter means using portable heaters, electric blankets or wheat bags – but all of these and the below, carry a fire risk,

- Portable heaters
- Open fires
- Gas fires
- Electric blankets

Please visit <https://www.dwfire.org.uk/safety/safety-at-home/winter-safety/> for further information.

See also:

- The Fire Kills campaign has produced a leaflet on [Fire Safety in the Winter](#).
- There is a wealth of good advice at [www.metoffice.gov.uk/barometer/advice](http://www.metoffice.gov.uk/barometer/advice)

## Advice for carers



If you care for a loved one, or work in the care sector, there is much you can do to help keep the person you care for safe. Please visit <https://www.dwfire.org.uk/safety/advice-for-carers/> for various information and advice.





## Demand

Total Fire Calls for Marlborough Fire Station for period 01/11/19 to 31/12/19: -

Category	Total Incidents
No. of False Alarms	9
No. of Fires	7
No. of Road Traffic Collisions and other Emergencies	4
<b>Total</b>	<b>20</b>

Total Fire Calls for Ramsbury Fire Station for period 01/11/19 to 31/12/19: -

Category	Total Incidents
No. of False Alarms	0
No. of Fires	0
No. of Road Traffic Collisions and other Emergencies	2
<b>Total</b>	<b>2</b>

## Local Incidents & Community Engagement of Note

8<sup>th</sup> November – Marlborough Town Football Club fireworks display.

22<sup>nd</sup> November – Christmas lights switch on and recruitment.

24<sup>th</sup> November – RTC, Froxfield.





**DORSET & WILTSHIRE  
FIRE AND RESCUE**

24rd December – Community engagement at Ramsbury Fire Station.



28<sup>th</sup> December – Thatch/Chimney Fire, Marden.



**Dave Adamson**  
Station Manager  
Email: [dave.adamson@dwfire.org.uk](mailto:dave.adamson@dwfire.org.uk)  
Tel: 07734483892

## Survey seeks views on council's Advice and Contact Service

Healthwatch Wiltshire is asking for the views and experiences of people who have been in touch with Wiltshire Council's Advice and Contact team.

The Advice and Contact Service was set up in April 2018 to provide support and information on adult social care services. Any adult living in Wiltshire or thinking about moving to the area, including family and friends, can contact the team to find out how social care and other services could help.

The Healthwatch Wiltshire survey will look at how well this new service is working and identify any areas that could be improved.

**Stacey Sims**, Healthwatch Wiltshire Manager, said: "People have told us that they struggle to find the information they need around adult social care and that carers and people who pay for their own care find this especially difficult.

"Because of this feedback and the development of the new Advice and Contact team, we would like to hear from anyone who has used the service to share their experiences with us.

"Your feedback will then be shared with the team and their commissioners so they can understand what's going well and where improvements can be made."

### How you can get involved

Two versions of the survey are available online, and can be completed depending on how you accessed the Advice and Contact Service.



If you contacted the team by telephone, go to [www.smartsurvey.co.uk/s/adviceandcontacttelephone](http://www.smartsurvey.co.uk/s/adviceandcontacttelephone)

If you contacted the team by email, go to [www.smartsurvey.co.uk/s/adviceandcontactemail](http://www.smartsurvey.co.uk/s/adviceandcontactemail)

If you prefer, you can have a chat about your experiences with a member of the Healthwatch Wiltshire team, either on the phone or in your own home, please call us on 01225 434218 or email us at [info@healthwatchwiltshire.co.uk](mailto:info@healthwatchwiltshire.co.uk) to arrange.

All feedback is anonymous.

More information about the Advice and Contact Service is available at [adults.wiltshire.gov.uk](http://adults.wiltshire.gov.uk)



## Applications open for new Board Co-ordinator role



Board members  
Andy Mintram,  
Irene Kohler,  
Rob Jefferson  
(Chair), Hazel  
Dunnett  
and Emma  
Leatherbarrow

We are looking for a Board Co-ordinator who can liaise with and co-ordinate our Local Leadership Board, including working with the chair and manager to prepare the agenda and papers for meetings, take notes and share these with all members of the Board.

Our Local Leadership Board is the driving force behind our commitment to ensure the voices of children, young people and adults are heard by those who run, plan and regulate health and social care services in the county.

Its members are from a variety of backgrounds, including the NHS and education, and their role is to help us prioritise the health and social care issues that are most important to the people of Wiltshire.

The Board Co-ordinator role is for 10 hours a month and applicants will need to have experience in minute taking. The closing date is 26 January 2020. Find out more at: [www.helpandcare.org.uk/work-with-us/vacancies](http://www.helpandcare.org.uk/work-with-us/vacancies)

Find out more about our Board at:  
[www.healthwatchwiltshire.co.uk/our-board](http://www.healthwatchwiltshire.co.uk/our-board)

### Keep in touch

Stay up to date with what we're doing and where we're going by signing up to our news alerts.

Simply complete the form at the bottom of the homepage on our website to receive the latest updates straight to your inbox.

Find out where we'll be heading at [www.healthwatchwiltshire.co.uk/events](http://www.healthwatchwiltshire.co.uk/events)

And follow us on social media:





**December 2019**

## The right healthcare, for you, with you, near you

NHS Wiltshire Clinical Commissioning Group (CCG) is responsible for commissioning a broad range of healthcare for the population of Wiltshire. We are led by experienced local GPs drawn from across the county, who provide clear clinical leadership to the big decisions affecting the future of healthcare provision in Wiltshire, carefully tailored to meet the differing needs of people locally.

Our vision is to ensure the provision of a health service which is high quality, effective, clinically-led and local. We are committed to delivering healthcare that meets the needs of Wiltshire people, to consult and engage with our population to enable them to be involved in decisions made about health services and to deliver those services to people in their own homes or as close to home as possible.

### News

#### Recruitment for BSW CCG lay members underway

In preparation for 1 April 2020 when we merge to become Bath and North East Somerset, Swindon and Wiltshire (BSW) CCG, we are searching for dynamic and passionate people to join our governing body as lay members.

Lay members will have a key role in ensuring the newly merged CCG exercises its functions effectively, efficiently, economically and with good governance. We are looking for local individuals with strong links to public and patient engagement to help us improve health, reduce inequalities and provide the best services for a diverse population.

We have a number of roles to fill, each with a specific focus:

- Audit
- Finance
- Primary Care Commissioning
- Patient and Public Engagement
- Registered Nurse
- Secondary Care Specialist

If you know of anyone who has the skills and experience to help us drive change and improvements to health services across the local area, please get them to visit our website [www.wiltshireccg.nhs.uk](http://www.wiltshireccg.nhs.uk) where they will find a link to the job advertisements and job descriptions.

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#### Transforming Maternity Services Together - update

Thank you to everyone who took part in our consultation and shared their views with us. There were many suggestions for how we can improve services and these will help inform our future plans.

Since we started this process in 2017, more than 4,500 mums, families, staff and partners in the community have shared their views and ideas about how to deliver a safe and positive birth and maternity experience for families in B&NES, Swindon and Wiltshire, as well as prepare them to approach parenting with confidence.

Our proposals have been rigorously examined by the South West Clinical Senate and an independent expert panel which included a GP, an obstetrician, representatives of mums and dads, a midwife and a quality improvement lead. We have also consulted with a joint B&NES, Swindon and Wiltshire Health and Overview Scrutiny Committee and worked through the NHS England assurance process.

A final set of recommendations will be submitted to a joint meeting of the BaNES, Swindon and Wiltshire Clinical Commissioning Groups Governing Body on Thursday 16 January 2020 where a decision will be made.

This meeting will be in public and will take place at the Lackham Campus, Wiltshire College from 10am – 12 noon. More information will be available on the CCG websites shortly and papers will be published on the sites on 9 January 2020, in advance of the meeting. If you have any queries, please email us at [maternity.transformationBSW@nhs.net](mailto:maternity.transformationBSW@nhs.net)

You can still find information on the proposals on the [Transforming Maternity Services Together website](#).

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## Governing Body meeting

Our next Wiltshire CCG Governing Body meeting will be Thursday 23 January 2020 at 2pm at Southgate House, Pans Lane, Devizes.

The next BaNES, Swindon and Wiltshire (BSW) Governing Bodies in common meeting is on Thursday 16 January 2020 at Lackham Campus, Wiltshire College from 10am – 12 noon.

You can read the papers from previous meetings on our website [www.wiltshireccg.nhs.uk/governance/governing-body-meetings-in-public](http://www.wiltshireccg.nhs.uk/governance/governing-body-meetings-in-public)

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## News archive

Read more news from Wiltshire CCG in our [news archive](#) – [www.wiltshireccg.nhs.uk/news/news-archive](http://www.wiltshireccg.nhs.uk/news/news-archive).

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**Keep up to date with news and information from Wiltshire CCG on social media.**



**NHS Wiltshire CCG**



**@NHSWiltshireCCG**



**January 2020**

## The right healthcare, for you, with you, near you

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### News

#### **New Independent Chair appointed to lead Bath and North East Somerset, Swindon and Wiltshire health and care system**

Health and care leaders from Bath and North East Somerset, Swindon and Wiltshire (BSW) have appointed a new Independent Chair.

Stephanie Elsy, a Non-Executive Director at Solent Community and Mental Health Trust and former Leader of Southwark Council in London, joins the BaNES, Swindon and Wiltshire Sustainability and Transformation Partnership (STP) from 9 December 2019.

She will provide independent leadership and work to oversee the ongoing improvement and integration of health and care services across the region.

She will also help to deliver the ambitions set out in BaNES, Swindon and Wiltshire's Five Year Plan – which will be published early next year – and provide support to the partnership as it develops into an Integrated Care System (ICS) by April 2021.

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#### **New Director of Community and Joint Commissioning**

We are pleased to welcome Clare O'Farrell who has joined us as Interim Director of Community and Joint Commissioning. Clare has taken up this role to replace Ted Wilson who is currently acting Chief Operating Officer for Wiltshire.

Clare has had a 29 year career in variety of senior leadership roles in the NHS including senior operational management roles in acute hospital services in Wales and in the South West. She was the management lead for the establishment of the original Avon and Somerset Cancer Services Network and has previously worked in a commissioning role locally.

Since 2007 she has worked in senior roles at the Royal United Hospital where she has delivered strategic projects in partnership with NHS and with local people; this included a year supporting the successful bid for Wiltshire Community Services tender and most recently the acquisition of the RNHRD services which encompassed large scale public consultation and the successful transfer of patient services to new accommodation on the RUH site.

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## Reminder - Transforming Maternity Services Together decision on proposal this month

Follow extensive consultation, a final set of recommendations to change the way maternity services are delivered in B&NES, Swindon and Wiltshire will be submitted to a joint meeting of the BaNES, Swindon and Wiltshire Clinical Commissioning Groups Governing Body on Thursday 16 January 2020.

This meeting will be in public and will take place at the Lackham Campus, Wiltshire College from 10am – 12 noon. If you have any queries, please email us at [maternity.transformationBSW@nhs.net](mailto:maternity.transformationBSW@nhs.net)

You can still find information on the proposals on the [Transforming Maternity Services Together website](#).

---

## BSW CCG online

As we head towards the merger with Bath and North East Somerset CCG and Swindon CCG in April 2020, we are consolidating our online presence.

Our Twitter accounts have already merged – you can follow us @NHSBSWCCG

We are working on our Facebook accounts – the new address will be @NHSBSWCCG

And by 1 April 2020 we will have a new website in place – more information to follow.

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**Keep up to date with news and information from Wiltshire CCG on social media.**



**NHS Wiltshire CCG**



**@NHSBSWCCG**



## MARLBOROUGH AREA BOARD – meeting 19<sup>th</sup> November 2019

### MARLBOROUGH HEALTH AND GROUP

#### PROGRESS REPORT AND UPDATE

##### 1. Background.

The Group was established in January 2019 with representation from a range of care, support and health related organisations.

The main objectives were agreed initially as follows;

- To appoint and fund an Older Person's / Carer's Champion
- To explore the potential to develop a web based health and wellbeing information platform (as part of a county wide initiative)
- To commence planning for a Market place' / 'Fair' event in the summer of 2020.

Other initiatives will be considered for inclusion in line with local circumstances and requirements.

##### 2. Progress

The Group met on 15<sup>th</sup> July 2019 and the following actions were progressed;

- the 'job description' for the appointment of an Older Persons' /Carers' Champion was confirmed and a funding application to the Marlborough Area Board was agreed.
- initial planning for a health and wellbeing event in the summer of 2020 commenced and account taken of the recent similar event in Devizes.
- consideration of a proposal to set up a 'Mens Shed' project similar to one in Royal Wootton Bassett ( <https://ocm.wiltshire.gov.uk/calne/mens-shed/> ).
- See also details ref the Royal Wootton Bassett Shed project; <https://www.hugofox.com/community/the-rwb-shed-13790/news/>

Further progress will be reported to MAB in due course.

**Jill Turner,**

**Chair, Marlborough Health and Wellbeing Group**

**XXXXX 2019**



Report to	Marlborough
Date of Meeting	28/01/2020
Title of Report	Community Youth Grants

## 1. Purpose of the report:

To ask Councillors to consider the following applications seeking funding from the Marlborough Area Board.

Application	Grant Amount	
<b>Applicant:</b> Aldbourne Youth Council <b>Project Title:</b> Aldbourne Youth Council Winter programme	£4565.00	
<b>Applicant:</b> Marlborough RFC <b>Project Title:</b> Floodlights@MarlboroughRFC - Part 2	£2822.40	
<b>Total grant amount requested at this meeting</b>	£7387.4	
<b>Total amount allocated so far</b>	£23,438.74	

## 2. Main Considerations

Councillors will need to be satisfied that grants awarded in the 2014/15 year are made to projects that can realistically proceed within a year of the award being made.

Area Boards have authority to approve Area Grants under powers delegated to them by the Cabinet member for Communities, Campuses, Area Boards, Leisure, Libraries and Flooding. Under the Scheme of Delegation Area Boards must adhere to the Area Board Grants Guidance 2014/2015.

Community Youth Grants will contribute to the continuance and/or improvement of cultural, social and community activity and wellbeing in the community area, the extent and specifics of which will be dependent upon the individual project.

Community Youth Grants give all local community and voluntary groups, Town and Parish Councils an equal opportunity to receive funding towards community based projects and schemes.

## 3. The applications

<b>Applicant:</b> Aldbourne Youth Council <b>Project Title:</b> Aldbourne Youth Council Winter programme	Amount Requested from Area Board: £4565.00	
This application meets grant criteria 2014/15.  <b>Project Summary:</b> To provide young people in Aldbourne and surrounding villages with a winter programme.		
<b>Applicant:</b> Marlborough RFC <b>Project Title:</b> Floodlights@MarlboroughRFC - Part 2	Amount Requested from Area Board: £2822.40	
This application meets grant criteria 2014/15.  <b>Project Summary:</b> Marlborough RFC were fortunate enough to receive half the total of a grant application last year to fund the purchase of floodlights to enable our junior section to train in the evenings on Marlborough Common. We would like to apply for the other half of the grant to enable us to conclude the project.		
<b>Report Author:</b> <b>Report Author:</b> Alexa Davies Community Engagement Manager 01249 706610 <a href="mailto:Alexa.Davies@wiltshire.gov.uk">Alexa.Davies@wiltshire.gov.uk</a>		



Grant Applications for Marlborough on 28/01/2020

ID	Grant Type	Project Title	Applicant	Amount Required
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ID	Grant Type	Project Title	Applicant	Amount Required
637	YOUTH	Aldbourn Youth Council Winter programme	Aldbourn Youth Council	£4565.00

**Submitted:** 21/11/2018 14:02:20

**ID:** 637

**Current Status:** Application Appraisal

**To be considered at this meeting:**

28<sup>th</sup> January 2020

**1. Which type of grant are you applying for?**

Youth

**2. Amount of funding required?**

£501 - £5000

**3. Are you applying on behalf of a Parish Council?**

No

**4. If yes, please state why this project cannot be funded from the Parish Precept**

**5. Project title?**

Aldbourn Youth Council Winter programme

**6. Project summary:**

To provide young people in Aldbourn and surrounding villages with a winter programme

**7. Which Area Board are you applying to?**

Marlborough

**Electoral Division**

**8. What is the Post Code of where the project is taking place?**

SN8 2DU

**9. Please tell us which theme(s) your project supports:**

Informal education  
Youth work/development  
Sport/Leisure  
Residential

If Other (please specify)

**10. Finance:**

**10a. Your Organisation's Finance:**

**Your latest accounts:**

03/2019

**Total Income:**

£44734.74

**Total Expenditure:**

£36538.06

**Surplus/Deficit for the year:**

£8196.68

**Free reserves currently held:**

**(money not committed to other projects/operating costs)**

£30000.00

**Why can't you fund this project from your reserves:**

AYC was set up and run with generous sponsorship from a local resident. This tapered off and has now discontinued. As AYC costs approximately 39k per year to run our reserves are likely to be needed to pay the running costs

We are a small community group and do not have annual accounts or it is our first year:

**10b. Project Finance:**

Total Project cost		£4920.00		
Total required from Area Board		£4565.00		
Expenditure (Itemised expenditure)	£		Income (Itemised income)	Tick if income confirmed
Staffing costs 74 hours		740.00		£

educational virtual reality session	500.00	young people contribution 20 @ Â£2	40.00
residential at Oxenwood 12@ 150	1800.00	young people contribution 12@ Â£25	300.00
trampolining and pizza hut reward trip14@ 20	280.00		
transport	700.00		
canvas painting materials	150.00	young people contribution 25@ Â£1	25.00
baking equipment	100.00		
baking ingredients	150.00	young people contribution 20 @ Â£1	20.00
alcohol/drug awareness sessions	200.00		
relationship/peer pressure sessions	300.00		
<b>Total</b>	<b>£4920</b>		<b>£385</b>

**11. Have you or do you intend to apply for a grant from another area board within this financial year?**

No

**12. If so, which Area Boards?**

N/a

**17. DECLARATION**

**Supporting information - Please confirm that the following documents will be available to inspect upon request:**

**Quotes:**

I will make available on request 1 quote for individual project costs over £500 & 2 quotes for project costs over £1000 (Individual project costs are listed in the expenditure section above)

**Other supporting information (Tick where appropriate, for some project these will not be applicable):**

**And finally...**

Yes, the information on this form is correct, that any award received will be spent on the activities specified.

747	YOUTH	Floodlights@MarlboroughRFC - Part 2	Marlborough RFC	£2822.40
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**Submitted:** 22/10/2019 05:39:04

**ID:** 747

**Current Status:** Application Appraisal

**To be considered at this meeting:**

28<sup>th</sup> January 2020

**1. Which type of grant are you applying for?**

Youth

**2. Amount of funding required?**

£501 - £5000

**3. Are you applying on behalf of a Parish Council?**

No

**4. If yes, please state why this project cannot be funded from the Parish Precept**

**5. Project title?**

Floodlights@MarlboroughRFC - Part 2

**6. Project summary:**

Marlborough RFC were fortunate enough to receive half the total of a grant application last year to fund the purchase of floodlights to enable our junior section to train in the evenings on Marlborough Common. We would like to apply for the other half of the grant to enable us to conclude the project.

**7. Which Area Board are you applying to?**

Marlborough

**Electoral Division**

**8. What is the Post Code of where the project is taking place?**

SN8 1DL

**9. Please tell us which theme(s) your project supports:**

Youth work/development  
Sport/Leisure  
Volunteering  
Health

If Other (please specify)

**10. Finance:**

**10a. Your Organisation's Finance:**

**Your latest accounts:**

07/2019

**Total Income:**

£213853.00

**Total Expenditure:**

£207091.00

**Surplus/Deficit for the year:**

£6763.00

**Free reserves currently held:**

**(money not committed to other projects/operating costs)**

£36370.00

**Why can't you fund this project from your reserves:**

We are currently involved in a long-term project to improve our Clubhouse facilities. This will include the building of 2 more changing rooms which is critical to our plans to offer girls and womens rugby at Marlborough RFC. All available funding is being directed towards this aspiration.

We are a small community group and do not have annual accounts or it is our first year:

**10b. Project Finance:**

Total Project cost		£2822.40		
Total required from Area Board		£2822.40		
Expenditure		Income		Tick if income
(Itemised	£	(Itemised		confirmed
expenditure)		income)		£
4 x Fllodlights	2822.40			
<b>Total</b>	<b>£2822.4</b>			<b>£0</b>

**11. Have you or do you intend to apply for a grant from another area board within this financial year?**

No

**12. If so, which Area Boards?**

N/a

17. DECLARATION

**Supporting information - Please confirm that the following documents will be available to inspect upon request:**

**Quotes:**

I will make available on request 1 quote for individual project costs over £500 & 2 quotes for project costs over £1000 (Individual project costs are listed in the expenditure section above)

**Other supporting information (Tick where appropriate, for some project these will not be applicable):**

**And finally...**

Yes, the information on this form is correct, that any award received will be spent on the activities specified.

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<b>Report to</b>	Marlborough Area Board
<b>Date of Meeting</b>	28/01/2020
<b>Title of Report</b>	Community Area Grant funding

**Purpose of the report:**

To consider the applications for funding listed below

<b>Applicant</b>	<b>Amount requested</b>
<b>Applicant:</b> Friends of Aldbourne Band <b>Project Title:</b> Friends of Aldbourne Band New Instruments  <a href="#">View full application</a>	£4781.00
<b>Applicant:</b> Carer Support Wiltshire <b>Project Title:</b> Carer Outreach Campaign at Savernake Community Hospital  <a href="#">View full application</a>	£2084.00

**1. Background**

Area Boards have authority to approve Area Grants under powers delegated to them. Under the Scheme of Delegation Area Boards must adhere to the [Area Board Grants Guidance](#)

[The funding criteria and application forms](#) are available on the council's website.

**2. Main Considerations**

2.1. Councillors will need to be satisfied that funding awarded in the 2015/2016 year is made to projects that can realistically proceed within a year of it being awarded.

2.2. Councillors must ensure that the distribution of funding is in accordance with the Scheme of Delegation to Area Boards.

2.3. Councillors will need to be satisfied that the applications meet the Community Area Board grants criteria.

**3. Environmental & Community Implications**

Grant Funding will contribute to the continuance and/or improvement of cultural, social and community activity and wellbeing in the community area, the extent of which will be dependent upon the individual project.

#### 4. Financial Implications

Financial provision had been made to cover this expenditure.

#### 5. Legal Implications

There are no specific legal implications related to this report.

#### 6. Human Resources Implications

There are no specific human resources implications related to this report.

#### 7. Equality and Inclusion Implications

Community Area Boards must fully consider the equality impacts of their decisions in order to meet the Council's Public Sector Equality Duty.

Community Area Grants will give local community and voluntary groups, Town and Parish Council's equal opportunity to receive funding towards community based projects and schemes, where they meet the funding criteria.

#### 8. Safeguarding Implications

The Area Board has ensured that the necessary policies and procedures are in place to safeguard children, young people and vulnerable adults.

#### 9. Applications for consideration

Application ID	Applicant	Project Proposal	Requested
<a href="#">3532</a>	Friends of Aldbourne Band	Friends of Aldbourne Band New Instruments	£4781.00
<b>Project Description:</b> In line with previous Area Board decisions we wish to purchase a new high quality Eb Bass or Tuba for Aldbourne Band to enhance the musical quality of this nationally recognised brass band which is still very much a village community band.			
<b>Input from Community Engagement Manager:</b> This application meets the community grants scheme criteria for 2019/20. Affordable access to cultural activities was selected as a local priority for the Marlborough community area in the previous Joint Strategic Needs Assessment.			
<b>Proposal</b> That the Area Board determines the application.			

Application ID	Applicant	Project Proposal	Requested
<a href="#">3571</a>	Carer Support Wiltshire	Carer Outreach Campaign at Savernake Community Hospital	£2084.00
<b>Project Description:</b> Carer Support Wiltshire CSW seeks support from the Marlborough Area Board to launch a carer-outreach campaign at Savernake Community Hospital. Carers often have an increased presence in hospitals because of their caring role which in turn can lead to heightened feelings of stress and anxiety and can be made worse by a			



lack of relevant accessible and practical information and advice within the hospital environment. We seek funding for resources - including posters leaflets cards volunteer uniforms and carer friendly badges for hospital staff - to better identify engage and support unpaid carers in Savernake Community Hospital.

**Input from Community Engagement Manager:**

This application meets the health and wellbeing grants scheme criteria for 2019/20. Mental health was selected as a local priority for the Marlborough community area in the previous Joint Strategic Needs Assessment.

**Proposal**

That the Area Board determines the application.

No unpublished documents have been relied upon in the preparation of this report

**Report Author:**

Alexa Davies

Community Engagement Manager

01249 706610

[Alexa.Davies@wiltshire.gov.uk](mailto:Alexa.Davies@wiltshire.gov.uk)



Grant Applications for Marlborough on 28/01/2020

ID	Grant Type	Project Title	Applicant	Amount Required
3532	Community Area Grant	Friends of Aldbourne Band New Instruments	Friends of Aldbourne Band	£4781.00
3571	Health and Wellbeing Grant	Carer Outreach Campaign at Savernake Community Hospital	Carer Support Wiltshire	£2084.00

ID	Grant Type	Project Title	Applicant	Amount Required
3532	Community Area Grant	Friends of Aldbourne Band New Instruments	Friends of Aldbourne Band	£4781.00

**Submitted:** 15/11/2019 15:38:06

**ID:** 3532

**Current Status:** Application Appraisal

**To be considered at this meeting:**  
28<sup>th</sup> January 2020

**1. Which type of grant are you applying for?**

Community Area Grant

**2. Amount of funding required?**

£501 - £5000

**3. Are you applying on behalf of a Parish Council?**

No

**4. If yes, please state why this project cannot be funded from the Parish Precept**

**5. Project title?**

Friends of Aldbourne Band New Instruments

**6. Project summary:**

In line with previous Area Board decisions we wish to purchase a new high quality Eb Bass

or Tuba for Aldbourne Band to enhance the musical quality of this nationally recognised brass band which is still very much a village community band.

**7. Which Area Board are you applying to?**

Marlborough

**Electoral Division**

**8. What is the Post Code of where the project is taking place?**

SN8 2DQ

**9. Please tell us which theme(s) your project supports:**

Children & Young People

Leisure and Culture

Our Community

If Other (please specify)

**10. Finance:**

**10a. Your Organisation's Finance:**

**Your latest accounts:**

12/2018

**Total Income:**

£22391.00

**Total Expenditure:**

£9118.00

**Surplus/Deficit for the year:**

£13273.00

**Free reserves currently held:**

**(money not committed to other projects/operating costs)**

£5559.00

**Why can't you fund this project from your reserves:**

Current reserves held in the Friends bank account are 20209.00. However much of this is committed to existing projects. We keep 750.00 in reserve to guarantee Youth Band expenses for one year. We have committed 1800.00 to the band to pay for specialist sectional coaching fees in advance of the West of England Contest in 2020. Changes in Band personnel mean that a tenor horn costing 3000.00 is required to replace one owned by a bandsman now moved away. 2100.00 was a legacy specifically for youth projects now committed to Project 2030 intended to give all Aldbourne school children an opportunity to experience and then learn a brass instrument. In addition there is a major commitment to fund the production of a CD recording by the Band which they hope to achieve next year. This is an expensive undertaking and the Friends have laid aside 7000.00 for this project.

The total presently committed is therefore 14650.00. Uncommitted reserves therefore total 5559.00. The requirement for a Eb bass arises from changes to Band personnel in the bass section. This means that where previous players who had their own instrument have now left the Band the ability to attract new players of a standard commensurate with the Bands current standing may be limited by the poor quality of an old instrument now available. A new player of a high standard may not have his own bass so a high quality modern instrument needs to be available to attract him or her to allow them playing at the standard required. A new bass of sufficient quality will cost 10340.00. The Friends can offer 5559.00 at the time of applying and would be looking to the Board for 4781.00 of funds more than matched by our contribution.

We are a small community group and do not have annual accounts or it is our first year:

**10b. Project Finance:**

Total Project cost		£10340.00		
Total required from Area Board		£4781.00		
Expenditure (Itemised expenditure)	£	Income (Itemised income)	Tick if income confirmed	£
Eb Bass Tuba	10340.00	Our reserves	yes	5559.00
<b>Total</b>	<b>£10340</b>			<b>£5559</b>

**11. Have you or do you intend to apply for a grant from another area board within this financial year?**

No

**12. If so, which Area Boards?**

N/a

**13. Please tell us WHO will benefit and HOW they will benefit from your project benefit your local community?**

Replacing pre-existing high quality players with players of a similar standard or better is essential to the Band continuing to maintain its position in the top twenty of English bands. The bass section is the engine of the band and good instruments allow all 28 players to play at their highest standard. The band is becoming well known throughout the brass band world and is an ambassador for the village and the whole of Wiltshire. The community of Aldbourne is proud of its village band which is a centre piece of many community events. By continually supporting the development of the Band in this way the Friends are supporting a valuable community resource and helping to maintain a major component of the communitys cultural heritage. It would continue the present policy of the Area Board to enhance local culture by helping local musical groups acquire new and better instruments.

**14. How will you monitor this?**

The value of the Band to the community is evidenced by it support at Band events the

increasing membership of the Friends and the funds voluntarily donated by members of the community. The quality of the Band is shown by its standing in World Rankings currently 22 and the importance of contests for which it qualifies 2019 National Finals and British Open Championships. The Friends monitor these indicators closely through its accounts and its support for the Band at contests.

**15. Safeguarding. Please tell us about how you will protect and safeguard those involved in your project**

Safeguarding in these circumstances applies principally to members of the Youth Band playing in the Youth Band and older Youth Band members who migrate to the main Band. All concerned are volunteers. Mr Alan Watson Youth Band administrator is responsible for safeguarding and maintains a register of Youth Band members and is the nominated person to receive complaints. Persons with direct responsibility for youth players are DBS checked.

**16. If your project will continue after the Wiltshire Council funding runs out, how will you continue to fund it?**

N/a

**17. Is there anything else you think we should know about the project?**

This project is part of a long term aim of replacing all worn or lower quality brass instruments used by the Band. An estimated cost of completion after this project is 60000.00

**18. DECLARATION**

**Supporting information - Please confirm that the following documents will be available to inspect upon request:**

**Quotes:**

Yes - I will make available on request 1 quote for individual project costs over £500 & 2 quotes for project costs over £1000 (Individual project costs are listed in the expenditure section above)

**Accounts:**

Yes - I will make available on request the organisation's **latest accounts**

**Constitution:**

Yes - I will make available on request the organisation's Constitution/Terms of Reference etc.

**Policies and procedures:**

Yes - I will make available on request the necessary and relevant policies and procedures such as Child Protection, Safeguarding Adults, Public Liability Insurance, Access audit, Health & Safety and Environmental assessments.

**Other supporting information (Tick where appropriate, for some project these will not be applicable):**

**And finally...**

Yes - the information on this form is correct, that any award received will be spent on the activities specified.

3571	Health and Wellbeing Grant	Carer Outreach Campaign at Savernake Community Hospital	Carer Support Wiltshire	£2084.00
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**Submitted:** 17/12/2019 16:00:26

**ID:** 3571

**Current Status:** Application Appraisal

**To be considered at this meeting:**

tbc contact Community Area Manager

**1. Which type of grant are you applying for?**

Health and Wellbeing Grant

**2. Amount of funding required?**

£501 - £5000

**3. Are you applying on behalf of a Parish Council?**

No

**4. If yes, please state why this project cannot be funded from the Parish Precept**

**5. Project title?**

Carer Outreach Campaign at Savernake Community Hospital

**6. Project summary:**

Carer Support Wiltshire CSW seeks support from the Marlborough Area Board to launch a carer-outreach campaign at Savernake Community Hospital. Carers often have an increased presence in hospitals because of their caring role which in turn can lead to heightened feelings of stress and anxiety and can be made worse by a lack of relevant accessible and practical information and advice within the hospital environment. We seek funding for resources - including posters leaflets cards volunteer uniforms and carer friendly badges for hospital staff - to better identify engage and support unpaid carers in Savernake Community Hospital.

**7. Which Area Board are you applying to?**

Marlborough

**Electoral Division**

**8. What is the Post Code of where the project is taking place?**

SN8 3HL

**9. Please tell us which theme(s) your project supports:**

Children & Young People  
Health and wellbeing  
Older People  
Our Community  
Other

If Other (please specify)  
Carers

**10. Finance:**

**10a. Your Organisation's Finance:**

**Your latest accounts:**

03/2019

**Total Income:**

£1344519.00

**Total Expenditure:**

£1279357.00

**Surplus/Deficit for the year:**

£65162.00

**Free reserves currently held:**

**(money not committed to other projects/operating costs)**

£444762.00

**Why can't you fund this project from your reserves:**

We hold sufficient funds in our reserves to fund 6 months of essential services winding down costs and financial obligations. We provide a county-wide service and are unable to deplete our reserves to fund a project with a local focus.

We are a small community group and do not have annual accounts or it is our first year:

**10b. Project Finance:**

Total Project cost		£4489.00		
Total required from Area Board		£2084.00		
Expenditure (Itemised expenditure)	£	Income (Itemised income)	Tick if income confirmed	£
Design staff salary	398.00	Carer Support Wiltshires contribution	yes	2405.00



Volunteer uniforms x5	50.00	
Volunteer travel expenses approx 1 volunteers	234.00	
travel for one day per week for 12 months		
Banners x2	150.00	
Cards x1000	100.00	
Leaflets x500	50.00	
Hospital staff badges x500	180.00	
Community Engagement Staff Staff	1320.00	
Salary and travel expenses		
Overheads	527.00	
Management Staff Salary	1480.00	
<b>Total</b>	<b>£4489</b>	<b>£2405</b>

**11. Have you or do you intend to apply for a grant from another area board within this financial year?**

Yes

**12. If so, which Area Boards?**

Chippenham  
Marlborough  
Warminster

**13. Please tell us WHO will benefit and HOW they will benefit from your project benefit your local community?**

Carer Support Wiltshire seeks support to launch a carer-outreach campaign at Savernake Community Hospital in which a range of resources including posters leaflets cards volunteer uniforms and carer friendly badges for hospital staff to better identify engage and support unpaid carers at Savernake Community Hospital. A carer is someone of any age who provides unpaid support to family or friends who could not manage without this help. This could be caring for a relative partner or friend who is ill frail disabled or has mental health or substance misuse problems. With an ageing population and improved life expectancy more and more people are becoming carers every year and for a longer period Carers UK 2004 In Poor Health the impact of caring on health. Its estimated that there are 1794 carers living in Marlborough - thats 10 percent of the total population 2011 Census. We have 370 carers currently registered with CSW out of the 175 carers who completed our

Initial Assessment 92 percent felt tense tearful stressed or anxious and 71 percent are not always able to consider their own health needs. Carers often have an increased presence in hospitals as a visitor because carers accompany their loved-ones for their health check-ups treatments or accidents and emergencies. And as a patient. Carers are likely to suffer with their own ill health because of the emotional and physical stresses of their caring role and are therefore more likely to be admitted to hospital as a patient. Carers are more than twice as likely to suffer from poor health as non-carers Carers UK 2004 In Poor Health the impact of caring on health and many have to deal with their own long-term health conditions and illnesses Carers UK 2012 In Sickness and Health. Carers often struggle with ill mental health because of the emotional demands of their caring role. A hospital visit or admission which is a distressing experience for most can worsen existing mental health conditions and can push a carer over the edge. Hospitals therefore provide a unique setting in which a high proportion of visitors and patients are likely to be carers and who may be at various stages in their caring role First time carers - many become carers for the first time in hospital. They need to be identified and be provided with a clear understanding of the support available to them. Visitors - carers visiting their loved-ones seeking treatment at the hospital may need emotional support. Patients - carers who are experiencing ill health and are admitted to hospital may struggle to carry on caring for their loved-ones in the future. Carers in crisis and in need of urgent support. Carers in such different circumstances require varying levels of information and support and our carer outreach campaign outlined below aims to support as many of them as possible. Carer Outreach Campaign Carer Support Wiltshire have an existing team of volunteers who visit Savernake Community Hospital on average once per week in an attempt to identify and engage carers. Since January 2018 our volunteers have engaged with a total of 233 carers in the hospital on average 39 per quarter. Given Marlboroughs high proportion of carers we believe that carer engagement levels from our volunteering scheme could be significantly higher. However we need more resources to do so. A survey by Rethink found that 9 out of 10 carers believed having access to information about their caring role moderately or significantly improved their health Rethink 2003 Who Cares The experiences of mental health carers accessing services and information. Furthermore a report by Carers UK 2004 In Poor Health the impact of caring on health recommended that information was essential for carers but that it needed to be offered at the right time and place e.g. the start of a caring role at a hospital appointment or discharge etc. With this in mind Carer Support Wiltshire aims to launch a carer-outreach campaign in Savernake Community Hospital. We plan to do this in the following ways Producing and distributing posters banners and cards with relevant and practical information advice and support for carers. Providing CSW branded uniforms for volunteers to make them easier to identify and approach by both carers and hospital staff. Providing carer-friendly badges for staff who complete Carer Awareness Training further embedding awareness and acting as a reminder for staff to act on what they have learnt. We believe that this campaign will empower carers in Savernake Community Hospital to seek information advice and support in a way that best suits them and that it will lead to earlier identification intervention and the prevention of carer crisis. We would expect to see a 60 percent increase in carer engagement from this campaign an extra 23 carers on average per quarter 62 in total. We also expect that this carer outreach campaign which raises awareness of carers the challenges they face and support available to them will benefit countless older people and carers for years to come. Hospitals will also benefit from this campaign. The cared-for person will most likely be able to go home sooner if the carer is feeling well enough to look after them at home freeing up the hospital bed. It may also reduce the number of re-admissions. Furthermore it will free up hospital staff time as carers have another source to go to for information. Wiltshire Councils Business Plan 2017-2027 states the importance of protecting those most vulnerable in

society early intervention and increased support for carers reduced social isolation and loneliness. CSW believes that solving these issues starts at a local level and given the high number of carers living in Marlborough we are confident it has much to gain from a project such as this. CSW are also planning to roll out similar carer-outreach campaigns at Warminster Community Hospital Chippenham Community Hospital Royal United Hospital Great Western Hospital and Salisbury District Hospital and we are applying for funding from a range of sources including Area Boards to do so.

**14. How will you monitor this?**

We will keep detailed accounts of carer interactions in the hospital by volunteers CSW staff referrals made by hospital staff to CSW. We will endeavour to collect case studies of carers who have benefited from this funding. A monitoring report will be submitted to the Area Board once the campaign has been running for twelve months.

**15. Safeguarding. Please tell us about how you will protect and safeguard those involved in your project**

Carer Support Wiltshire CSW is committed to safeguarding and promoting the welfare of children young people and vulnerable adults engaged in the breadth of its activities. We have a safeguarding policy which outlines the duty and responsibility of staff volunteers and trustees working on behalf of CSW in relation to the protection of vulnerable adults from abuse. All CSW staff undergo mandatory Safeguarding Vulnerable Adults from Abuse Training which is refreshed every three years. Managers undertake the Wiltshire Council Safeguarding Vulnerable Adults from Abuse Training for managers. The designated Vulnerable Adult Protection Officer for CSW is the Chief Executive. The role of the designated officer is to oversee all instances involving adult protection that arise within CSW. They will respond to all vulnerable adult protection concerns and inquiries. Specialist training is provided for this member of staff.

**16. If your project will continue after the Wiltshire Council funding runs out, how will you continue to fund it?**

This application requests funding to cover the costs of resources that will facilitate identification and engagement of carers within Savernake Community Hospital. We anticipate that the carer-awareness badges and volunteer uniforms will have a life-span of up to 5 years. The posters leaflets and cards on the other hand might need updating and replenishing after 12 months in which case we use data from the first campaign to demonstrate positive results and secure further funding from a range of sources.

**17. Is there anything else you think we should know about the project?**

This application forms part of a larger project to better identify engage and support with carers in the following hospitals Chippenham Community Hospital Warminster Community Hospital Royal United Hospital Great Western Hospital and Salisbury District Hospital. The overall cost of this project is approximately 30000 - 35000

**18. DECLARATION**

**Supporting information - Please confirm that the following documents will be available to inspect upon request:**

**Quotes:**

Yes - I will make available on request 1 quote for individual project costs over £500 & 2

quotes for project costs over £1000 (Individual project costs are listed in the expenditure section above)

**Accounts:**

Yes - I will make available on request the organisation's **latest accounts**

**Constitution:**

Yes - I will make available on request the organisation's Constitution/Terms of Reference etc.

**Policies and procedures:**

Yes - I will make available on request the necessary and relevant policies and procedures such as Child Protection, Safeguarding Adults, Public Liability Insurance, Access audit, Health & Safety and Environmental assessments.

**Other supporting information (Tick where appropriate, for some project these will not be applicable):**

**And finally...**

Yes - the information on this form is correct, that any award received will be spent on the activities specified.

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